



FACTS

WHAT DOES SOLVAY BANK DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income;
- Account balances and payment history;
- Credit history and credit scores.

When you are *no longer* our customer, we continue to share your information as described in this notice.

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Solvay Bank chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information | Does Solvay Bank share? | Can you limit this sharing? |
|---|-------------------------|-----------------------------|
| For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes | No |
| For our marketing purposes— to offer our products and services to you | Yes | No |
| For joint marketing with other financial companies | Yes | No |
| For our affiliates' everyday business purposes— information about your transactions and experiences | Yes | No |
| For our affiliates' everyday business purposes— information about your creditworthiness | No | We don't share |
| For our affiliates to market to you— Solvay Bank and its subsidiary, Solvay Bank Insurance Agency are affiliates and may share information | Yes | Yes |
| For nonaffiliates to market to you | No | We don't share |

To limit our sharing

Visit us online: www.solvaybank.com/privacy or call Toll Free (800)463-6337

Please note: If you are a *new* customer, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.

Questions?

Visit us online: www.solvaybank.com/privacy **or call:**(315)484-2201 or Toll Free (800)463-6337

Who we are

Who is providing this notice?

This notice is being provided by Solvay Bank and its subsidiary, Solvay Bank Insurance Agency.

What we do

How does Solvay Bank protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

How does Solvay Bank collect my personal information?

We collect your personal information, for example, when you

- open an account or deposit money
- apply for a loan or pay your bills
- use your credit or debit card

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes—information about your creditworthiness
- affiliates from using your information to market to you
- sharing for non-affiliates to market to you

What happens when I limit sharing for an account I hold jointly with someone else?

Your choices will apply to everyone on your account—unless you tell us otherwise.

Definitions

Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- *Our affiliates include companies with a common corporate identity of Solvay Bank. Solvay Bank and Solvay Bank Insurance Agency are affiliates and may share information.*

Nonaffiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *Solvay Bank does not share with non-affiliates so they can market to you.*

Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *Our joint marketing partners include our card services and marketing services providers.*