



iBank Remote Deposit Capture Installation Instructions

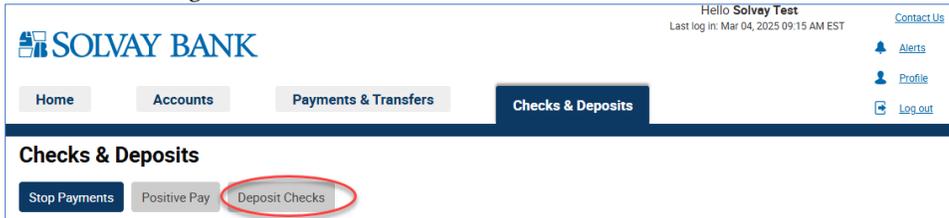
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IBANK REMOTE DEPOSIT CAPTURE INSTALLATION INSTRUCTIONS

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INSTALLATION INSTRUCTIONS

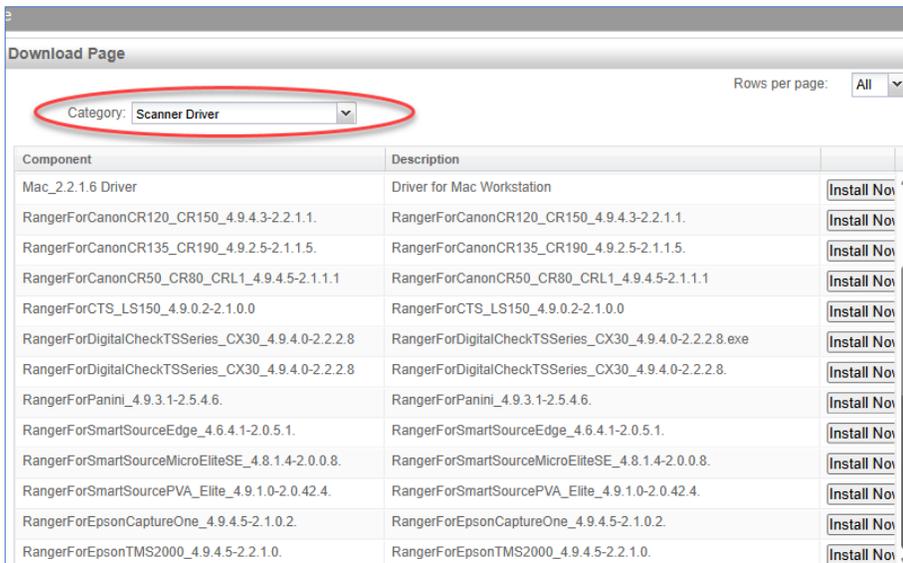
1. Prior to loading the drivers for the scanner, make sure the scanner is not plugged into the PC it is assigned to.
2. Using Chrome, Firefox, Edge, or Safari sign into Solvay Bank Business Online Banking with your credentials.
3. From the main menu, click the 'Checks and Deposits' tab, then choose 'Deposit Checks'.
Note: You must be an authorized user or administrator to log into iBank RDC. Contact your company Senior Administrator to gain access.



4. On the Help menu, select the Download Page.



5. The download Page appears. Under category, choose 'Scanner Drivers'. This will filter your screen to show all of the available scanner drivers for download.



6. Click the Install Now button for the correct driver for your specific scanner type (Canon, Panini or Smart Source). Please be patient. It is common for the installer to take a few moments.
7. Follow the prompts to install the driver onto your PC.
8. Log out of Business Online Banking and Reboot the PC.
9. Plug the scanner into PC. You are now ready to log in and begin using iBank Remote Deposit Capture.

TROUBLESHOOTING

Hardware exception type=21 alert.....Means no ink cartridge in the machine

There has been a recent Windows update.....Add/remove programs
Uninstall Ranger
Uninstall SCO
Unplug Scanner from PC
Ranger for MX installer, "Repair

Decimal point does not appear in deposit dollar amount field or buttons are not responsive.....Repeat step 10. Close browser and reopen.

Uncertain.....Visit Workstation Status Page on the Help Menu
Verify drivers are installed ( not ) and install any missing drivers.
Test connection speed.

If the above does not work, delete drivers from Programs & Features. Add www.solvaybank.com and www.solvayonline.com to trusted sites in antivirus software and then start over.

Please contact your administrator.....You have hit the back button. You must log out and log back in again.

COMPATIBLE SCANNERS

Canon CR-120 for Microsoft Windows only (Certified)
Canon CR-135I for Microsoft Windows only (Certified)
Canon CR-150 for Microsoft Windows only (Certified)
Canon CR-190 for Microsoft Windows only (Certified)
CTS LS100 for Microsoft Windows only (Certified)
CTS LS150 for Microsoft Windows only (Certified)
Digital Check CX30 (Certified)
Digital Check SmartSource Edge for Microsoft Windows only (Certified)
Digital Check SmartSource Merchant Elite for Microsoft Windows only (Certified)
Digital Check SmartSource Micro Elite for Microsoft Windows only (Certified)
Digital Check SmartSource Micro Elite SE (Certified)
Digital Check SmartSource Professional for Microsoft Windows only (Certified)
Digital Check SmartSource Professional Elite for Microsoft Windows only (Certified)
Digital Check TS215 (Certified)
Digital Check TS240 (Certified)
Panini i:Deal (Certified)
Panini Vision neXt for Microsoft Windows only (Certified)
Panini VisionX (Certified)
Canon CR-50 for Microsoft Windows only (Supported)
Canon CR-80 for Microsoft Windows only (Supported)
Epson Capture One (TM S1000) for Microsoft Windows only (Supported)

WORKSTATION REQUIREMENTS

Operating System

- Microsoft Windows 8.1 - 64 bit (*Supported*)
- Microsoft Windows 10 - 64-bit (*Certified*)
- macOS 10.14 (*Certified*)

Disk Space

- 11 GB to 20 GB of available disk space on the system drive to install required program components (*Recommended*)

Memory

- 8 GB (*Recommended*)

Processor

- Dual core 2.0 GHz (*Recommended*)

Hardware

- Internet Access with 1.5 MB connection speed (*Minimum*)

Software

- Appropriate Ranger Device Driver (*Required*)

Browser

- Apple Safari 12.0 (*Certified*)
- Google Chrome 76 (*Certified*)
- Microsoft Edge (*Certified*)
- Mozilla Firefox 68 (*Certified*)