

Supported Networks in the US – All Channels

The Mobile Banking product supports the Tier 1 carriers in the U.S., including:

- AT&T®
- Verizon®
- Sprint®
- T-Mobile®

Supported Online Stores (App Stores)

- iTunes App Stores (Apple App Store)
- Google Play (Android App Store)

Supported Browsers for Desktop

Listed below are the Supported and Allowed browsers for these Desktop OS.

| Desktop OS | Supported Browser(s) | Allowed Browser(s) |
|-------------------------|---|---|
| Windows 7 | Internet Explorer 11 Chrome – Latest stable Firefox – Latest stable | Internet Explorer 9 Internet Explorer 8 (to support COL 4.1 CDL) |
| Windows 10 | Internet Explorer 11 (default) Chrome – Latest stable Firefox – Latest stable | Microsoft Edge |
| Mac OSX – Latest stable | Safari – Latest stable | |

Certified Device List – Phone

| Brand/Manufacturer | Model | New To the List | OS | iPhone App | Android Phone App | Browser | Fingerprint Login Supported |
|--------------------|----------------|-----------------|---------------|------------|-------------------|---------|-----------------------------|
| Apple | iPhone 5S | | iOS | Y | N | Y | Y |
| Apple | iPhone 6 | | iOS | Y | N | Y | Y |
| Apple | iPhone 6 Plus | | iOS | Y | N | Y | Y |
| Apple | iPhone 6S | | iOS | Y | N | Y | Y |
| Apple | iPhone 6S Plus | | iOS | Y | N | Y | Y |
| Apple | iPhone 7 | | iOS | Y | N | Y | Y |
| Apple | iPhone 7 Plus | | iOS | Y | N | Y | Y |
| Apple | iPhone 8 | | iOS | Y | N | Y | Y |
| Apple | iPhone 8 Plus | | iOS | Y | N | Y | Y |
| Apple | iPhone SE | | iOS | Y | N | Y | Y |
| Apple | iPhone X | | iOS | Y | N | Y | N (Face ID) |
| BlackBerry | Z10 | | BlackBerry OS | N | N | Y | N |
| Google | Pixel 2 | Y | Android | N | Y | Y | Y |
| Google | Pixel 2 XL | Y | Android | N | Y | Y | Y |

| Brand/ Manufacturer | Model | New To the List | OS | iPhone App | Android Phone App | Browser | Fingerprint Login Supported |
|------------------------|--------------------|--------------------|---------------|------------|----------------------|---------|--------------------------------|
| HTC | One M8 | | Android | N | Y | Y | N |
| HTC | One M9 | | Android | N | Y | Y | N |
| Huawei | Nexus 6P | | Android | N | Y | Y | Y |
| LG | G4 | | Android | N | Y | Y | N |
| LG | G5 | | Android | N | Y | Y | Y |
| LG | L90 | | Android | N | Y | Y | N |
| LG | Leon | | Android | N | Y | Y | N |
| LG | Nexus 5 | | Android | N | Y | Y | N |
| LG | V10 | | Android | N | Y | Y | Y |
| LG | V30 | | Android | N | Y | Y | Y |
| Motorola | DROID Turbo | | Android | N | Y | Y | N |
| Motorola | Moto G | | Android | N | Y | Y | N |
| Motorola | Moto E | | Android | N | Y | Y | N |
| Motorola | Moto X | | Android | N | Y | Y | N |
| Motorola | Moto Z2 Force | Y | Android | N | Y | Y | Y |
| Motorola | Moto Z Droid | | Android | N | Y | Y | Y |
| Nokia | Lumia 920 | | Windows Phone | N | N | Y | N |
| Samsung | Galaxy Core Prime | | Android | N | Y | Y | N |
| Samsung | Galaxy Grand Prime | | Android | N | Y | Y | N |
| Samsung | Galaxy J7 | | Android | N | Y | Y | Y |
| Samsung | Galaxy Note 3 | | Android | N | Y | Y | N |
| Samsung | Galaxy Note 4 | | Android | N | Y | Y | N |
| Samsung | Galaxy Note 5 | | Android | N | Y | Y | Y |
| Samsung | Galaxy Note 8 | | Andorid | N | Y | Y | Y |
| Samsung | Galaxy Note Edge | | Android | N | Y | Y | Y |
| Samsung | Galaxy S4 | | Android | N | Y | Y | N |
| Samsung | Galaxy S5 | | Android | N | Y | Y | N |
| Samsung | Galaxy S6 | | Android | N | Y | Y | Y |
| Samsung | Galaxy S6 Edge | | Android | N | Y | Y | Y |
| Samsung | Galaxy S6 Edge + | | Android | N | Y | Y | Y |
| Samsung | Galaxy S7 | | Android | N | Y | Y | Y |
| Samsung | Galaxy S7 Edge | | Android | N | Y | Y | Y |

| Brand/Manufacturer | Model | New To the List | OS | iPhone App | Android Phone App | Browser | Fingerprint Login Supported |
|--------------------|------------|-----------------|---------|------------|-------------------|---------|-----------------------------|
| Samsung | Galaxy S8 | | Android | N | Y | Y | Y |
| Samsung | Galaxy S8+ | Y | Android | N | Y | Y | Y |
| Samsung | Galaxy S9 | Y | Android | N | Y | Y | Y |
| ZTE | ZMAX Pro | | Android | N | Y | Y | Y |

Note:

Face ID Compatibility: Face ID is available with the iPhone X model, which will not have Touch ID capability. Our understanding is that Mobile Banking apps and existing Touch ID functionality will continue to work on the iPhone. If the user has set up Face ID correctly, Mobile Banking app authentication will be able to use Face ID instead of Touch ID. If the user does not set up Face ID and tries to use Touch ID in the Mobile Banking app, incorrect prompts may be displayed. These are not critical issues, and if users correctly set up Face ID, the experience should be seamless.

Certified Device List – Tablet

| Brand/Manufacturer | Model | Screen Size | New To the List | OS | iPad App | Android Tablet App (Google Play) | Rear Camera (Mobile Deposit) |
|--------------------|-------------------------------|-------------|-----------------|---------|----------|----------------------------------|------------------------------|
| Apple | iPad (5th Generation – 2017) | 9.7" | | iOS | Y | | Y |
| Apple | iPad (6th Generation – 2018) | 9.7" | Y | iOS | Y | | Y |
| Apple | iPad (Fall 2017) | 10.5" | | iOS | Y | | Y |
| Apple | iPad Air | 9.7" | | iOS | Y | | Y |
| Apple | iPad Air 2 | 9.7" | | iOS | Y | | Y |
| Apple | iPad Mini 2 | 7.9" | | iOS | Y | | Y |
| Apple | iPad Mini 3 | 7.9" | | iOS | Y | | Y |
| Apple | iPad Mini 4 | 7.9" | | iOS | Y | | Y |
| Apple | iPad Pro | 9.7" | | iOS | Y | | Y |
| Apple | iPad Pro | 12.9" | | iOS | Y | | Y |
| ASUS | Nexus 7 II | 7" | | Android | Y | Y | |
| ASUS | ZenPad 3S10 | 17.3" | Y | Android | Y | Y | |
| Google | Pixel C | 10.2" | | Android | Y | Y | |
| Huawei | MediaPad M3 8 | 8.4" | Y | Android | Y | Y | |
| Lenova | Yoga Tab 3 Pro | 10.1" | Y | Android | Y | Y | |
| Samsung | Galaxy Note 10.1 2014 Edition | 10.1" | | Android | Y | Y | |
| Samsung | Galaxy Tab 3 | 7" | | Android | Y | Y | |
| Samsung | Galaxy Tab 4 | 10.1" | | Android | Y | Y | |
| Samsung | Galaxy Tab S3 | 9.7" | Y | Android | Y | Y | |