

Enhancements to Our Personal Online Banking

Your access to Personal Online Banking will soon take on a new look. Here are just a few of the changes to look for. For further detail on how to use Personal Online Banking please refer to our video tutorials or download our Personal Online Banking Quick Reference Guide.

Here are some of the changes you'll be seeing:

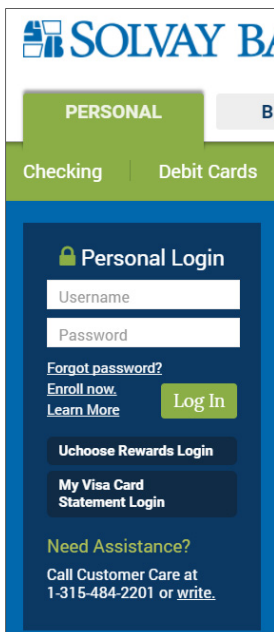
1. Updated design
2. Login with password from solvaybank.com
3. Hide your personal information in public view
4. Updated security feature
5. Registering your device to allow use of Browser back button
6. Updating your records – email, address, phone
7. Home Page
 - a. Improved navigation
 - b. More access in one place
8. Accounts Page – detailed information on your accounts
9. Bill Pay with Popmoney now inside Personal Online Banking
10. Reminder to update any favorites or bookmarks you may have

Updated Design

Personal Online Banking screens have been improved, where possible, for usability, responsiveness, and device independence. Responsive design helps ensure that Personal Online Banking displays data clearly at virtually any screen size or resolution, without use of horizontal scrolling in lower resolutions, on smaller devices, or in smaller browser windows.

Login with Password

You will now be prompted to enter **both your username and password** from our login on the bank's website at solvaybank.com. A **Forgot Password?** link has been added for convenience.



The screenshot shows the Solvay Bank website's Personal Login page. At the top, there is a navigation bar with 'PERSONAL' and 'BI' tabs. Below this, there are links for 'Checking' and 'Debit Cards'. The main content area is titled 'Personal Login' and features a lock icon. It includes two input fields for 'Username' and 'Password'. Below the fields are links for 'Forgot password?', 'Enroll now', and 'Learn More', along with a green 'Log In' button. There are also buttons for 'Uchoose Rewards Login' and 'My Visa Card Statement Login'. At the bottom, there is a 'Need Assistance?' section with contact information: 'Call Customer Care at 1-315-484-2201 or write.'

Personal Online Banking – What’s New

Hide your personal information

When accessing the system in public spaces, you can now opt to **hide** your personal information. This option applies only for the current session. If you hide (mask) your username at login, the system will automatically mask any personal information during that session. You can choose to view masked information by clicking the **show** button

The screenshot shows the login interface for MyFinancial's online banking. The main form has fields for Username (containing 'GWashington') and Password. A 'Log in' button and a 'Forgot password?' link are present. A 'Not yet enrolled? Enroll now.' link is at the bottom. A callout box highlights the 'SHOW' button next to the masked password field and the 'HIDE' button next to the username field.

Updated Security Feature

We have updated our security options available at the time of login. You will now have the opportunity to choose between answering a security question OR requesting a one-time passcode to validate your secure access to your information.

The screenshot shows the 'Security challenge' screen for SOLVAY BANK. It offers two options: 'Answer a question' (with a sub-option 'Answer challenge question') and 'Enter a passcode' (with a sub-option 'Email passcode'). The options are separated by an 'OR' indicator.

Registering Your Device Maintains Secure Connection

When you register your device upon sign-in by selecting the **Don't challenge me again on this device** check box, you will now be allowed free use of the browser navigation while working in Personal Online Banking – such as the **Back** button. If a user opts not to register their device and then clicks a browser navigation button, security measures within Personal Online Banking will end your session and automatically sign you out.

The screenshot shows the 'Security challenge' screen with a text box for the question 'Who was your favorite teacher?' and a 'HIDE' button. Below the text box is a checkbox labeled 'Don't challenge me again on this device.' which is selected. There is also a 'Continue' button. The 'Enter a passcode' option is also visible.

Update your records – email, phone and address

Personal Online Banking – What’s New

We’ve made it easier for you to let us know changes in your personal information. When you access **Profile**, formerly **User Options**, you will now be allowed to update your email address, contact phone numbers and address information. Additionally, in maintaining adherence to our Personal Online Banking Agreement upon login should you not have an email on file, you will be prompted to enter one.

Home Accounts Transfer

Profile

Password

Challenge questions

Email

Phone [Edit](#)

Address [Edit](#)

Phone

If your phone number has changed, please contact MyFinancial customer support at (234) 567-8910.

Home phone (505) 423-1234

Work phone (321) 854-4321

Work extension

Save Cancel

Home Page

A dedicated Home page focuses attention on the actions that you most often perform. Redesigned menu areas provide quick and easy access to the tasks you need to do. With these changes, you can instantly access the most important account information and easily perform common tasks on one main screen.

Redesigned Menu

Menus have been changed to maximize efficiency. Look for these menus within online banking:

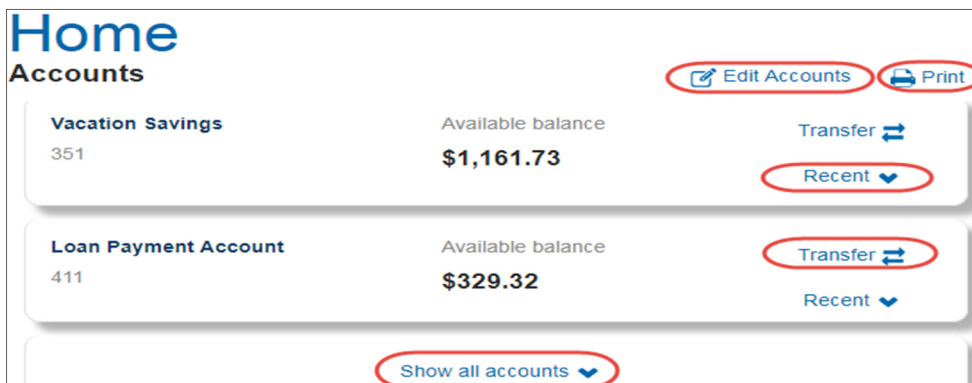


Home Page Features

The redesigned Home Page is always available during your online banking session by clicking the **Home** button in the Primary menu.

Here are some features to look for:

- View your accounts the way you want – Click Edit Accounts to change account nicknames, the accounts that appear on your home page and the order they appear in.
- Improved account list printing - Account list printing enables users to generate easy-to-understand reference copies of summary-level account and balance information.



Personal Online Banking – What’s New

Accounts Page

The Account Information page has been updated to provide you access to all of your account information in one location, in an easily readable format. Account details appear above the transaction list, and may vary by account type while appearing only if data is available. As part of responsive design, the screen layout will change automatically based on the size of the web browser. On a full screen, account details appear in up to four columns. On a smaller screen, account details reflow to display all information in a clean, accessible format.

Certificate of Deposit – XX10 ▾

Details Documents Categorize

Account information

Current balance \$386,422.39	Interest rate 3.50%	Accrued interest \$1,000.46
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Show details ▾

Transactions

Scheduled Pending Posted Filter ▾ Print

Date ▾	Description ▾	Amount ▾	Balance
Jul 01, 2014	TRANSFER TO FIFTY FIVE PLUS ACCOUNT 2223 - DISTRIBUTION	-1,148.69	386,422.39
Jun 30, 2014	INTEREST	1,148.69	387,571.08

Certificate of Deposit – XX10 ▾

Details Documents Categorize

Account information

Current balance \$386,422.39	Interest rate 3.50%
Accrued interest \$1,000.46	Term 31 days
Next interest payment \$0.00	Interest paid 2014 \$1,222.80
Pay interest to 2223	Interest paid 2013 \$0.00
Maturity date May 29, 2015	

Hide details ▲

Here are some features to look for:

- Redesigned Transactions – A filter has been added for the type of transaction as well as a sort function. Now you can sort your transactions as you please using the header buttons. A vertical arrow (▲ or ▼) identifies the currently sorted column. You can sort the transaction list by the currently sorted column, or by any column header that contains a vertical double-arrow (⬆).

Transactions

Scheduled Pending Posted Filter ▾ Print

Date ▾	Description ▾	Amount ▾	Balance
Jul 28, 2014	PENDING TRANSACTIONS	0.75	1,120,554.28
Aug 21, 2015	CHECK NUMBER 151001	-1,540.23	2,526.15
Aug 20, 2015	INTERNET TFR TO CHK 0100004002	-30.00	4,066.38

Search transactions

Amount

Date Switch to range

mm/dd/yyyy

Search

Clear search

Bill Pay with Popmoney

Our Bill Pay Service has integrated the Payment Center to open inside Personal Online Banking. Previously the Payment Center opened in a new tab of your browser.

Reminders

With changes to our Personal Online Banking access, you will need to update any saved “Favorites” or “Bookmarks” you may have previously created marking your online banking access.